

TICKETLESS VALET PARKING SOLUTIONS

Operated by



Powered by



1-800-552-PARK

WHAT IS SMS VALET?



SMS Valet® by TEZ is an Android-based patent pending application for valet parking professionals. It utilizes Short Message Service (SMS) communication protocols to enable mobile phone devices to exchange short text messages. SMS Valet® by TEZ is offered through Parking Management Services of America and provides the following benefits:

- ✓ Eliminates paper tickets to guests
- ✓ Checks in a guest with their mobile phone number
- ✓ Guests request their vehicle by text message
- ✓ Tracks vehicles, employees, and payment information
- ✓ Provides online real-time reporting

BENEFITS OF GOING TICKETLESS

SMS Valet will:

- ✓ Stop paper tickets from being reused
- ✓ Stop validation sticker scams
- ✓ Stop false damage claims by guests
- ✓ Stop lost tickets
- ✓ Prevent lost keys
- ✓ Minimize overtime charges
- ✓ Provide marketing & quality control options
- ✓ Offer guests cashless pay by phone feature
- ✓ Provide guests the convenience of dropping their vehicle off at primary valet stand and claim at another



SMS VALET EQUIPMENT



- ✓ ANDROID
TABLET
- ✓ SMARTPHONE



MULTICOLOR
HANG / KEY
TAGS



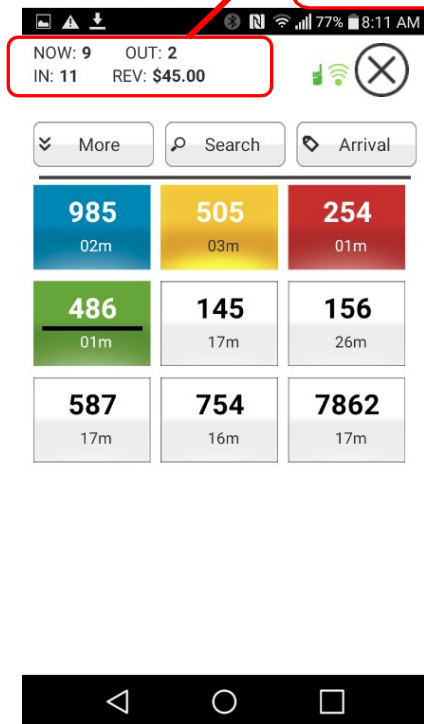
GREASE PENCIL/LANYARDS
(FOR RUNNERS WRITING LOCATION)



CC SIZE TEZ TICKETS
(FOR CUSTOMERS WHO DON'T
HAVE A SMARTPHONE)

WHAT OUR VALET STAFF SEES

Easy-to-view
statistics

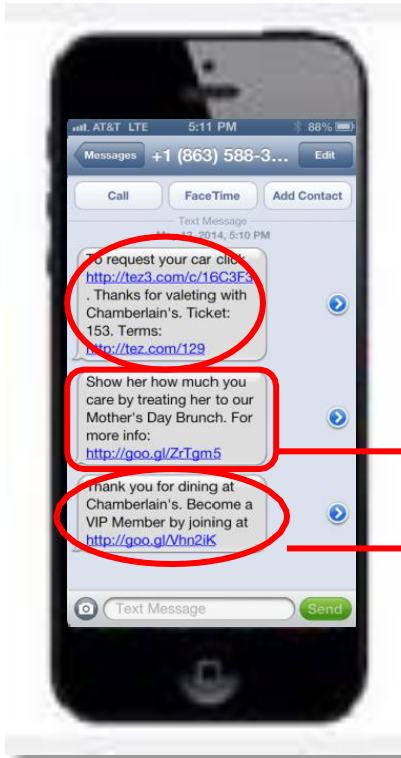


- ✓ Color coded cars
 - Brown: Checked in
 - Blue: Requested / Assigned (w/ Sound)
 - Red: Requested / Assigned but NOT paid
 - Green: Requested / Assigned AND paid
 - Yellow: Guest IM Request (w/ Sound)
- ✓ Up to 3 additional services can be shown (carwash, etc.)
 - Red – Work is NOT Complete
 - Green – Work is Complete
- ✓ Additional fields can be displayed
 - Make
 - Color
 - Plate
 - Name
 - Room number for hotels
- ✓ Customizable for each valet stand
- ✓ Damage logging WITH photos

WHAT YOUR GUESTS SEE

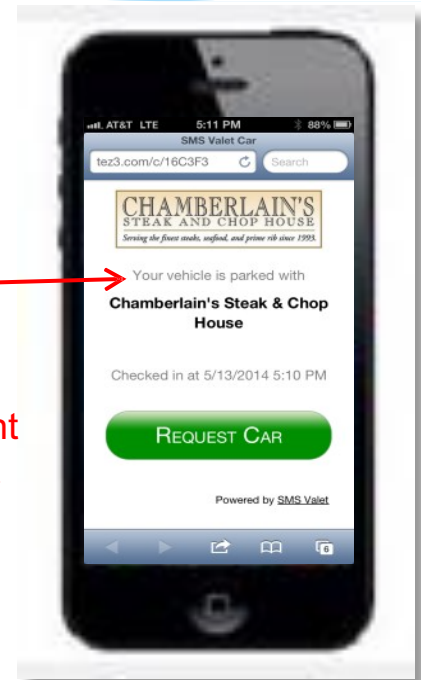
- ✓ No application download or install is required
- ✓ Web-based software works and feels like a smartphone application
- ✓ Graphical User Interface (GUI) friendly

Guests receive a text message once they are checked in by our valet team, allowing for 2-way communication throughout the duration of their visit.



The
Welcome

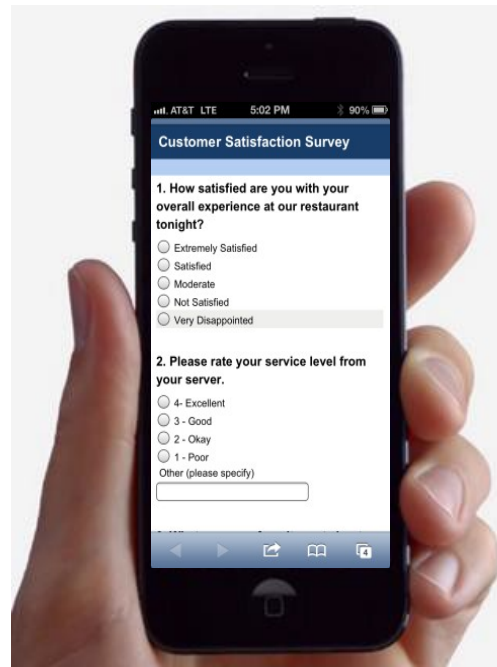
The
Engagement
The Follow
Up



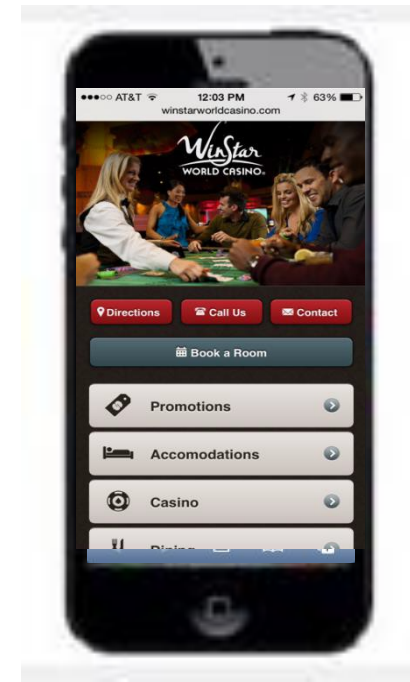
MARKETING & QUALITY CONTROL



VIP CLUB LINKS



SATISFACTION SURVEYS

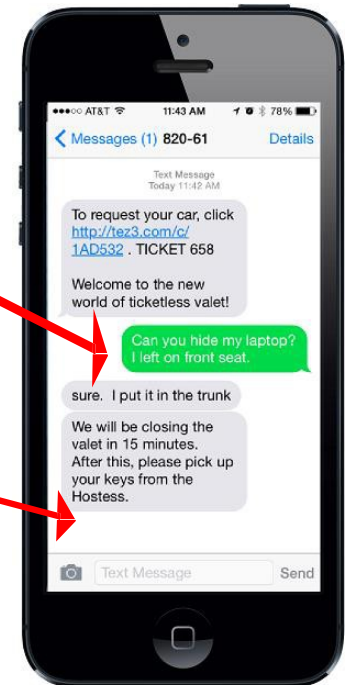


UPCOMING EVENTS

Parking Management Services of America | Glendale, CA
Web: pmsacorp.com Phone: 1-800-552-PARK (7275)

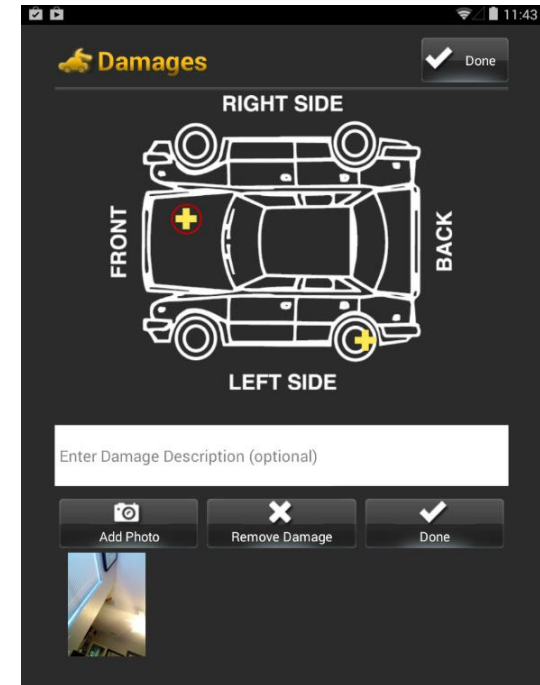
SMS VALET 2-WAY COMMUNICATION

- ✓ Guests can text valet at any time
- ✓ Valets / Guests can message one another
- ✓ Valet can text a single car
 - "We are missing your vehicle's key FOB..."
- ✓ Valet can text multiple cars at one time
 - "Hello, we are closing in 15 minutes..."

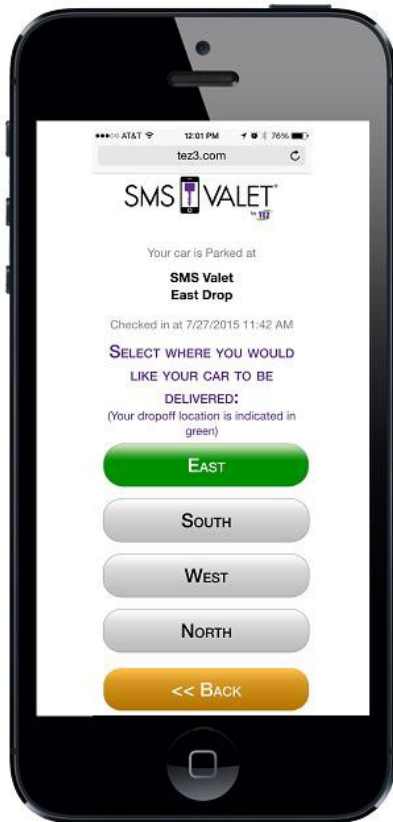


SMS VALET DAMAGE LOGGING

- ✓ Damage logging / tracking WITH photos
- ✓ Assure guests of parking company's integrity
- ✓ Reduces fraudulent claims
- ✓ All valet stations are synchronized
- ✓ Retains all pre-existing damages for VIP guests
- ✓ View, add, or clear historical damage logs for VIP guests



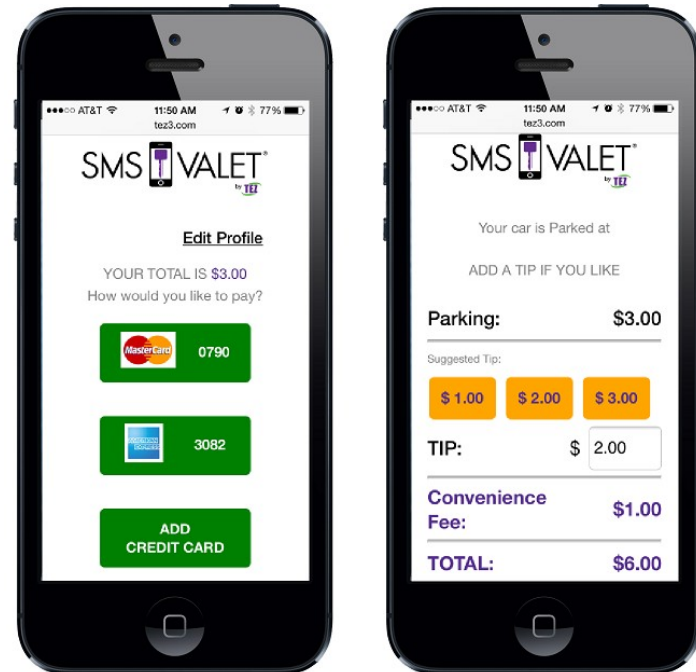
SMS VALET MULTI DELIVERY POINTS



- ✓ Guests can drop vehicle off at primary valet stand and claim at another
- ✓ A “Key Controller” can be alerted
- ✓ Tickets are automatically transferred to delivery location for convenient checkout

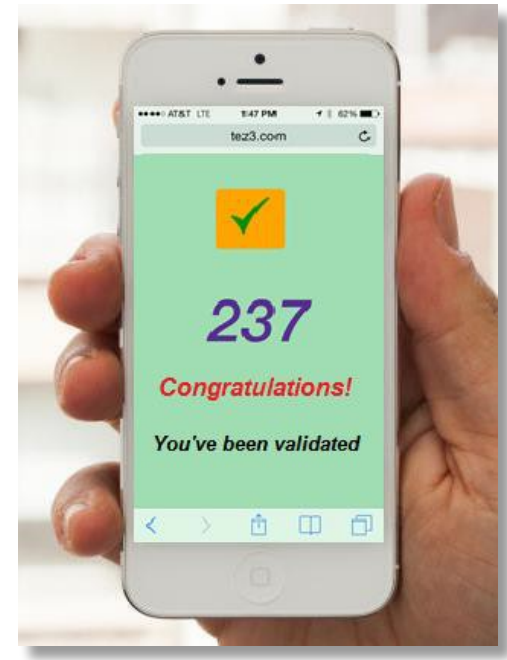
SMS VALET CASHLESS PAY BY PHONE

- ✓ Guests can pay on their smartphone
- ✓ Optional tipping is available, including splitting function
- ✓ The convenience fee can be added
- ✓ Software remembers payment information and is PCI compliant
- ✓ “Two Click” checkout function available



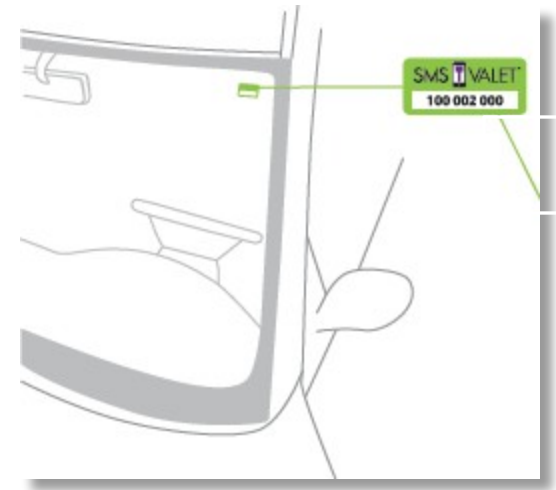
SMS VALET ELECTRONIC VALIDATING

- ✓ Pre-sell or invoice validations
 - Load validators instantly
- ✓ Validators can use phone, PC, or tablet
 - Last 4 digits of phone or ticket #
- ✓ Multiple “coupons” may be used
 - Example - free parking
 - Example - \$5 off parking
- ✓ Guests can receive text confirmation
- ✓ Validator reports available
 - Validator can see who validates



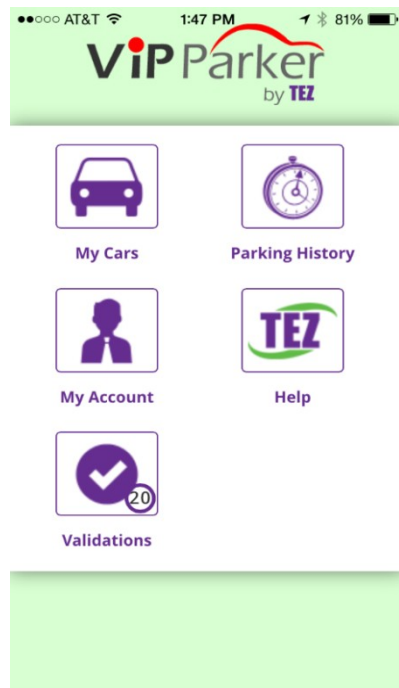
SMS VALET VIP PROGRAM

- ✓ Faster check-in process
- ✓ Window and door tags are available
- ✓ Encrypted information is stored on tags
- ✓ Vehicle make, color, and license plate (up to 4 names/phones)
- ✓ Saves last visit information
- ✓ Logs and saves pre-existing damages
- ✓ Widely used by tenants of condos and office buildings
- ✓ Validate VIP's instantly upon their arrival

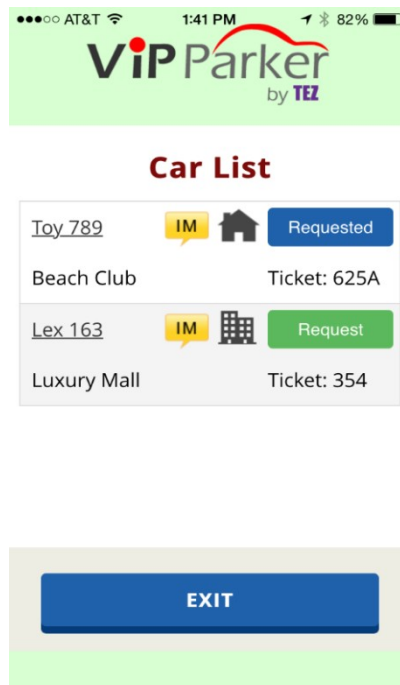


VIP PARKER FOR MONTHLY PARKING

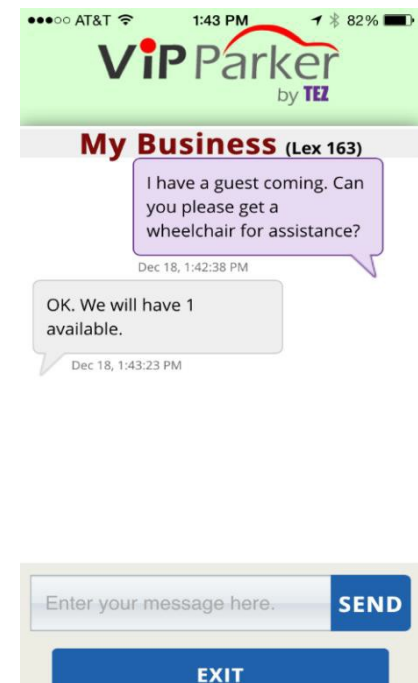
MAIN SCREEN



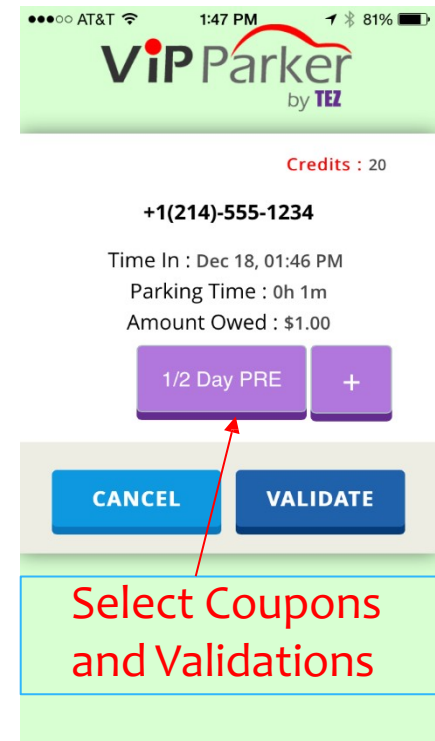
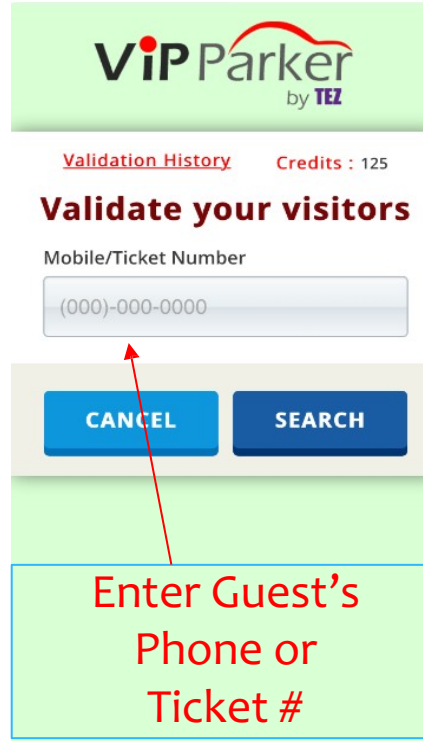
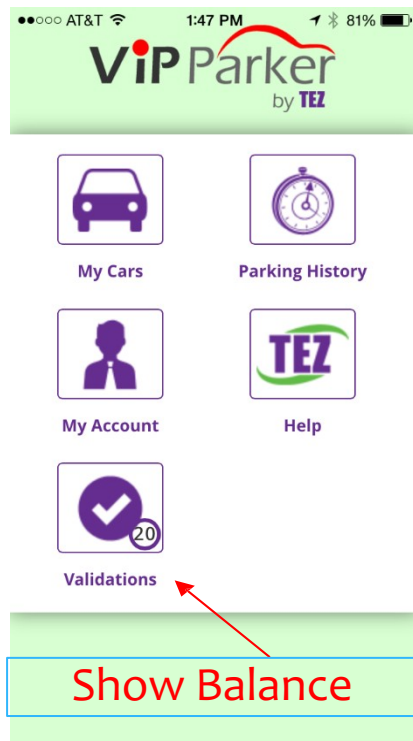
REQUEST CARS



MESSAGE THE VALET



VALIDATING IN RESIDENTIAL VENUES



SMS VALET ADDITIONAL FEATURES

- ✓ Car requests can be disabled by the valet if needed
- ✓ Key Controller Mode – for stacked garages
- ✓ Mind Reader™ - for condominiums and office buildings
- ✓ Fully customizable messages by valet stand
- ✓ “Car Ready” text can be sent to guests
- ✓ RePark warning and RePark text
- ✓ Mobile Dashboard shows real-time data
- ✓ Available online reporting and client view reports
- ✓ Time and attendance logging / tracking
- ✓ Property manager portal
- ✓ "VIP Parker" application for residential venues, condominiums, and office buildings
- ✓ "Runner" application (with checkout and damage photos)